



San Francisco Police Department Operation Outreach

Emergency: Dial 911
Non-Emergency: 553-0123

HOMELESS RESOURCES Supersedes SFPD 507 (04/09)

211 or 808-Help (Cell Phone), United Way Help Link, Business Hours: Homeless resources: health, disabilities, etc. 311: Customer Service Center, 24 hours, complete list of all Homeless Resources

Shelters

To reserve a bed for up to 7 nights in a shelter, you must go/contact one of the Resource Centers. A RESOURCE CENTER may connect you to an available shelter: (H.O.T. may assist at night; (415) 734-4233).

Mission Neighborhood RC: 165 Capp St x 17th Street, **(415) 869-7977**, M,T, W, F 7am-7pm, Thurs. 7am-5pm, Sat. 7am-12pm, Closed Sun. and M-F 12pm-2pm, Arrive Early at 7am to be put on a waiting list for a one day bed, come back at 4pm to see if a bed is available and wait until 7pm (No Guarantee): Spanish/English

United Council of Human Services RC: 2111 Jennings/Van Dyke **671-1100 24 Hrs**, Span/English

Glide Memorial RC: 330 Ellis St. x Taylor. **674-6033 or 674-6012**M-F 9am-5pm, SU 8am-1pm Spanish/English Call 311 for a 90 day waiting list. Check your status for a bed at 10am in person or call. Go to Glide and get a shelter ticket. Come back at 4pm with ticket and attempt to get a one day bed until 9:30pm.

MSC South RC: 525 5th St. x Bryant. **597-7960**. Drop in Center open 24 hours a day and 7 days a week; shelter opens from 4:30pm to 8am.

Hospitality House RC: 146 Leavenworth St., 749-2103, 4pm-8am M-F, 24 Hrs Sat/Sun. Spanish/English

Youth Shelter: Lark Inn, 869 Ellis x Van Ness. **749-2963 or 1-800-447-8223**. 18-24 y/o, 24 hours, 7:00 p.m. Curfew

Diamond Youth Shelter: 536 Central Ave. X Grove. **567-1020 or 1-800-669-6196**, 12-17 y/o & 18 y/o if in high school, M-F 6:30pm-8am.

Hamilton Family Center, 1631 Hayes St., **409-2100**, 260 Golden Gate Ave., **292-9930**. For intake call in at 11 am or 5 pm. *Guide Dogs and Certified Companion Pets are permitted in the Reservation Center and Shelters.*

Free Meal Programs

St. Anthony's: 150 Golden Gate St. x Jones St. Lunch, 11:30am-1:30pm. (10am-11am people w/children and seniors over 59 yrs, **241-2690**).

Glide Church: 330 Ellis St. x Taylor, Breakfast 8-9am, and Seniors 7:30am daily. Lunch 12-1:30pm daily, Dinner 4-5:30 Mon-Fri. (bag dinner weekends and holidays). **674-6045**

Martin De Porres: 225 Potrero Ave. x 16th St. Breakfast Mon, Tue, Thurs, Fri 6:30-7:30am.
Tues.-Sat. Lunch 12pm-2:00pm, Sunday Brunch 9am-10:30am, (415) 552-0240.

City Team Ministries: 164-6th St x Natoma, Line begins at 5:30 pm. T, W, Th, & F Dinner at 6:00 p.m. Sat. 1pm-3pm all you can eat. **(415) 861-8688**

United Council of Human Services: 2111 Jennings St. x Van Dyke, Sun-Sat. Breakfast 7am-9am, M-Sat Dinner 5pm - 7pm, Sunday Dinner 4pm-6pm, **(415) 671-1100**

Substance Abuse Programs

Behavioral Health Access CNT (BHAC): 1380 Howard St. **800-750-2727 or 503-4730**. Call or drop-in M-F 8:00am-4:30pm.

Haight Ashbury Free Clinic/Walden House Healthright 360, 815 Buena Vista West x Central, 519-4185 (Detox)

Westside Community Services: 1301 Pierce Street, **563-8200**, Methadone Maintenance and Detoxification.

Bayview Hunters Point Foundation: 1625 Carroll Ave, **822-8200**, Methadone Maintenance and Detoxification.

Baker Places: 1000 Brannan #401 **864-4655**, Substance Abuse and Mental Health issues. M-F 9am-5pm

Community Awareness and Treatment Services (CATS), 1446 Market Street, **415-241-1199**

Engagement Specialist Team: Detox/transportation, 1171 Mission Street, (415) 734-4233, 24 hours

Mental Health Services (All accept Medi-Cal) *First come, first served

Westside Crisis, 245 11th St x Folsom St. **355-0311**, immediate meds, M-F 8am-5:30pm, Saturday 9am-4pm
Dore Urgent Clinic; 52 Dore St x Folsom. Open 24/7. Call First.
Access (City-Wide Mental Health Placement) 888-246-3333 or 255-3737 24 hours. Referral Only.
Emergency MH Meds (In-System), Westside Crisis, 888 Turk St. x Gough **355-0311** Mon-Sat 9-6pm
Hospitality House Tenderloin Self-Help Center: 146 Leavenworth St. x Turk, **749-2143**,
Drop-In Center M-F 7am-7pm,(Closed Monday 10am-1pm)
Hospitality House-6th Street Self-Help Center: 169-6th St. x Natoma, **369-3040**, M-F 9am-5pm,
(Closed Monday 10am-1pm)
South of Market Mental Health, 760 Harrison St. x 3rd St. **836-1700**, Drop-In M, T, Thu 8:30-10:30,
M-F 1pm-3pm, Wed 1pm-2:30pm
OMI Family Center, 1701 Ocean Ave. x Faxon, **452-2200** M, T, Th, F 12pm-5pm, Wed 12pm-5pm
Mission Mental Health, 2712 Mission St x 23rd St. **401-2700**. Drop-in M-F 8:30am-11am (New Clients).
SFGH Psych. Emergency, 1001 Potrero Ave. x 23rd St, **206-8215** 24 hours
Suicide Prevention Hotlines: Crisis 781-0500, **Drug Line** 362-3400, **HIV Nightline** 434-2437
Mobile Crisis: Emergency Mental Health, **970-4000**, M-F 8am-2300, Saturdays/Holidays 12pm-8pm, Closed Sun.
HIV Crisis, 1930 Market St, **476-3902**, M-F 9am-5pm
Child Crisis, 3801 3rd St. Suite 400, **970-3800**, 7 days a week, 24hrs, office hrs M-Thurs 7am-9pm, F 7am-7pm
Child Protective Services, **558-2650**, 7 days a week, 24hrs
Adult Protective Services, **355-6700**, 7 days a week, 24hrs

Sliding Scale Dental Clinics MEDI-CAL)

UCSF School of Dentistry, 707 Parnassus Ave, 1st Floor **476-1891** M-F, 8:am-5pm, Appt. only
UC Buchanan Community Clinic, 100 Buchanan St. x Waller St. **476-5608** M-F 8:30am-5pm
University of the Pacific School of Dentistry 2155 Webster St. x Sacramento **929-6501**, M-F 8:30-5pm
(Moving To 155-5th Street x Mission Street in June 2014)

Free Medical Clinics

Tom Waddell Health Clinic, 50 Ivy St x Polk, **554-2950** Urgent Care M-Sat 8am-6pm (Must be there by 3:30pm to be seen)
St. Anthony Free Clinic, 150 Golden Gate x Jones, **241-8320**, M-T-Th-F 8am-12, 1-430pm; W 8am-12
Glide Health Clinic, 330 Ellis x Taylor, **674-6140** Drop-In: M, T W, F 8:30AM, M, W, Th, F 12:30 or call for appt.
Larkin Youth, 1050 Larkin x Sutter, **673-0911** Youth 12-25y/o M, W,Th, F:9-5, T:11-5:
Cole St. Youth Center, 555 Cole St. x Haight, **751-8181** Youth 12-24 y/o Drop-In: Tue, Th, 2-5pm or appt.
South of Market Health Center: **229-7th St x Howard**, **503-6000**, M-Th 8 a.m.-5p.m., F/S 8 a.m.-2:30 p.m.
Homeless Prenatal Program: 2500 18th Street, **546-6756**, M-Th: 9-5 pm, F:1-4pm

Veteran's Assistance

Swords to Plowshares, 1060 Howard St. x 7th St., **252-4788**, M-F, 9-5pm, Call for an appointment after 1pm.
SF County Veteran's Service Office, 27 B Van Ness, **503-2000**.
Health Care for Homeless Veterans, 401 3rd St., **281-5100**, drop in Mon-Fri 8am-430pm
Veteran's Admin Dental Services, 4150 Clement St. x 42nd Ave., **750-2046**, M-F, 8-4:30p; emer. 10-3
Veteran's Administration: 1301 Clay St. (Downtown Oakland, CA) **1-800-827-1000**, M-F 8am-4:30 pm

Monetary Resources/Legal Help/California Identification

Homeless Advocacy Project, 1360 Market St. **575-3130 or 800-405-4427**, Drop-In: T 1-4pm
Birth Certificates (SF) 101 Grove St. x Polk St., Rm. 105, 311 only M-F 8am-4pm, closed major holidays
CAAP/Food Stamps, 1235 Mission St x 8th St., **558-1000**, Applications Accepted M-F 8-11am, 1-3pm No Answer.
Medi-Cal, 1440 Harrison St. x 10th St., **863-9892**, M-F, 8am-5pm
Social Security Admin. **800-772-1213**, M-F 7am-7pm, 939 Market St x 5th St, 9am-4pm
ID/DMV 1377 Fell St. x Baker St., **800-777-0133**, M-T-Th-F: 8am-5pm, W 9-5pm;
HSA Homeward Bound (Greyhound Ticket in continental US to support network). **533-3475**, M-F 9-11p Intake
1235 Mission St x 9th, Show up by 8 am. Must be packed and ready with 1 50lb suitcase, duffle bag plus 1 small 25lb on kid size backpack. No garbage bags allowed.
Coalition on Homelessness: 468 Turk Street x Hyde, **346-3740**, M-F 9am-5pm, homeless rights advocacy group.

Low Income Housing Listings

Community Housing Partnership: 519 Ellis St x Leavenworth, **(415) 563-3205. Intake Tuesdays 6:30am.**
Independent Living Resource Center, 649 Mission St. x 3rd St. 3rd fl. **543-6222** M-F 9am-4pm, No scents allowed
San Francisco Housing Authority, 440 Turk St., M-F: 8-5 Subsidized housing waiting lists
Tenderloin Housing Clinic, 126 Hyde St x Golden Gate., **771-2427**, M-F: 9:30am-4pm CAAP or SSI Income
SF Day Labor Program: 3358 Cesar Chavez St x Mission, **(415)252-5375, M-F 6:30am-1pm, Sat 6:30am-1pm**

Emergency Funds

American Red Cross, 85 2nd St. x Mission St. 7th fl, **427-8000 or 800-660-4272** Disaster Relief
Rental Assistance/Eviction Prevention, Call **2-1-1** or **1-800-273-6222** for specific eligibility
Catholic Charities 180 Howard St. x Main St. Ste.300, **972-1300 x 301**
St. Anthony's Social Work Center, 121 Golden Gate Ave. x Jones St., Appointment only.
Eviction Defense Collaborative: 955 Market St Suite#1200, **(415) 947-0797**,
email: admin@evictiondefense.org, M-F 9:30am-11:30am and 1pm -3pm, Closed 1st Friday afternoon of each month and all court holidays

Language Resources

Arriba Juntos Center, 1850 Mission St. x 14th St., **(415) 487-3240**, M-F, 830-5pm Vocational Services, Spanish
La Raza Centro Legal, Inc, 474 Valencia St. x 16th St. Ste.295, **575-3500** M-TH 10-12, 1-4p, Fri 10-12 Spanish
Mission Mental Health, 2712 Mission St. x 23rd St., **401-2700**, Drop-In: M-F 9-11am, Spanish
SF Day Labor Program, 3358 Cesar Chavez St., **252-5375** M-W, Sat, 7-12pm, Th-F: 7am-1pm, Spanish M-F 7-1p
Chinatown/North Beach Mental Health, 729 Filbert St, **352-2000**, M-F 8:30-5pm, Chinese, Italian, Vietnamese

Storage of Personal Belongings

Homeless Storage Facility: 350 Jones St, **(415)921-1978**, Mon-Fri 9a.m.-4 p.m. **Call Facility First!**
Department of Public Works: 2323 Cesar Chavez St., **311**, storage of abandoned property

Clean-Up Services

Department of Public Works, (DPW), 311, 24 Hours for garbage clean up

Showers/Laundry

Martin De Porres: 225 Potrero Avenue x 16th St., **(415) 552-0240**, **Shower:** Tuesday and Thursday 9am-1pm
Mission Neighborhood RC: 165 Capp St x 17th, Street, **Shower and Laundry:** M, Th, F 7am-11:30am and T, Th 7am-11:30am and 2pm-6pm;

Source:

Department of Public Health Community Health Network of San Francisco

Department of Public Health Homeless Outreach Team

Department of Public Health Tom Waddell Health Center

311: San Francisco Customer Service Center